

Europe Regional Medical Command Public Affairs Office

Medics Forward...Any Mission, Any Where!

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News release

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US Army Europe Sexual Assault Hotline Activated

Heidelberg, Germany – The US Army Europe (USAREUR) Sexual Assault Hotline is activated and operational 24 hours, seven days a week, including holidays to respond to the needs of victims of sexual assault. This service is available to all USAREUR personnel and their families residing in Germany, Italy, Belgium, Netherlands and the Balkans.

The USAREUR Sexual Assault Hotline is one of the ways that USAREUR is addressing the issue of sexual misconduct for Army personnel and their families here in Europe. Other military services in Europe are independently developing responses and programs to address this issue.

To receive immediate assistance call:

DSN in Europe, 371-3550 or 3551

Commercial number in Germany, 06221 17 3550 or 3551

Commercial number outside Germany, 00 49 6221 17 3550 or 3551

Toll free in Germany only, 00800 027 72858 (00800-0-ASSAULT)

The purpose of the hotline is to provide immediate assistance to victims of sexual assault. The hotline, however, is not a counseling service. USAREUR callers will be connected to their local law enforcement agency where they will be assisted by local military police. The military police will assist in attaining local emergency medical services if immediate medical attention is needed.

Callers can expect to receive telephonic assistance as soon as their call is transferred to the appropriate agency in their local area. The person responding to the hotline call will remain on the line until the call is transferred to ensure the transfer has been completed appropriately.

Callers will be asked to provide their name and location so that appropriate law enforcement and medical personnel may be contacted. However, callers are not required to provide their name to the hotline responder.

Plans are underway to expand the toll free number to include other countries serviced by the USAREUR Sexual Assault Hotline. Additional information will be published as soon as that occurs.

